

Replacing your old heating system

In addition to a \$1,000 rebate towards an energy-efficient reverse-cycle air conditioner, eligible homeowners can access additional rebates to decommission their old systems.



HOME HEATING AND COOLING UPGRADES



Why upgrade to a reverse-cycle air conditioner?



Increase your thermal comfort



Lower energy costs



Improve your health and wellbeing



Reduce greenhouse emissions

About the program

The Home Heating and Cooling Upgrades Program will help 250,000 eligible households lower their running costs and improve their health through upgrading inefficient gas heaters, electric heaters and wood heaters with energy-efficient reverse-cycle air conditioners.

Under the program, eligible households can receive:

- » \$1,000 towards the cost of an energy-efficient reverse-cycle air conditioner,
- » \$200 towards the cost of decommissioning their outdated gas heater (if an existing gas heater is being replaced), and
- » \$500 towards the cost of upgrading their switchboard (if an upgrade is required to install the rebated reverse-cycle air conditioner).

To be eligible for this program you must hold a valid concession card, or your annual household income must be below \$90,000. You must also upgrade your existing system with an approved Home Heating and Cooling Upgrades product. More information can be found at heatingupgrades.vic.gov.au

Decommissioning your old heater

Depending on your current type of heater it may need to be decommissioned to qualify for a Home Heating and Cooling Upgrades rebate. Decommissioning your old heating system can help you improve the comfort of your home and lower your heating operation costs. Reverse-cycle air conditioners can better heat and cool, your main living area which benefits both health and wellbeing.

A summary of decommissioning requirements is below:

Upgrade type	Decommissioning requirement
Fixed electric	Decommission
Fixed gas	Decommission
Reverse-cycle split system (older than seven years)	Decommission
Wood heater	No action
Ducted gas	No action
No heater	No action



What does decommissioning mean?

Decommissioning means that your old heating system is safely dismantled and/or made inoperative.

What systems need to be decommissioned?

The following heating systems will need to be decommissioned to be eligible for a rebate:

- » Fixed electric
- » Fixed gas
- » Reverse-cycle air conditioner (older than seven years)

My gas ducted system runs through the house, will it be decommissioned?

Ducted gas systems do not need to be decommissioned as part of the program. Households can still receive a rebate for an energy-efficient reverse-cycle air conditioner and keep their gas ducted system. A reverse-cycle air conditioner is cheaper to run than a gas ducted system, so having the option of using an air conditioner to heat or cool your main living area can bring down your energy costs.

I want to upgrade my heating but would like to keep my fireplace, can I?

Wood heaters do not need to be decommissioned for households to be eligible for the upgrade. Through having the option of using a reverse-cycle air conditioner you can heat your main living area more efficiently, along with cooling it, while reducing air pollution.

How do I know if I need to upgrade my switchboard?

Your approved Home Heating and Cooling Upgrades Program supplier will advise whether your switchboard will need to be upgraded to accommodate your new air conditioner. Approved suppliers can only use installers who have a valid electrical worker license.

Contact us

You can find more information on the program at www.heatingupgrades.vic.gov.au or call our Customer Service team on 1300 376 393 (during business hours).



If you'd like to speak to us in your language, you can access free phone translation services by calling the National Translating and Interpreting Service on 131 450.

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